

# Frequent Asked Questions



## **Why choose distance learning?**

Distance learning online is a great way to return to education.

- A wide range of courses
- More choice and flexibility
- Anywhere at anytime
- Develop your skills
- On-going support
- Improved career prospects

## **I've never done a distance learning course before.**

### **What is involved?**

Distance Learning means that you learn where and when you want using the learning materials that we send to you. You work through the activities and information in the workbook and answer the questions in the assessment. As there are no requirements to attend tutorials you need to be satisfied when you receive your materials that you can meet the requirements of the course and the deadlines we give to help you complete.

## **When is the start date for the course?**

You can enrol at any time. Your start date will be the day you contact us for your induction, once you have received the learning materials

## **How long does the course take to complete?**

All our courses differ and information can be found when you click for course information. The maximum length of time for any of our courses is 16 weeks to complete

## **How much time do I need to commit to completing the course?**

As most of our courses are Level 2 (the equivalent of a GCSE) we advise you to commit a minimum of 4 hours a week to be able to manage the deadlines comfortably and fulfil the learning requirements.

## **Do I get deadline dates for the assessments to be completed?**

Yes. The nature of distance learning means that you learn independently without the support of classroom tutorials and by giving you deadlines it helps you to keep focused and engaged.

## **What if I can't answer a question?**

Please get in touch with us. We can put you in touch with one of our qualified assessors who can talk you through what is required.

## **Are your courses recognised by employers?**

All our courses are accredited by UK government-recognised awarding bodies. These include NCFE CACHE, with whom we work closely to ensure our existing courses, and all new ones, meet approved standards of excellence and are certified as such. NCFE CACHE is a national awarding organisation which designs, develops and certifies nationally recognised qualifications and awards.

## **Am I eligible for a free course with The Lincoln College Group?**

The courses we offer are funded by the Government's Skills Funding Agency (SFA). The SFA will fund your study places if you are:

- aged 19 or over
- a resident of England
- a UK or EU resident of three years or longer or able to provide proof that you have settled status in the UK if you are not a UK or EU national.

Your employment status or prior level of qualification may affect your eligibility to study with some colleges. In these cases you will need to provide evidence of education level and/or benefits.

## **Do I have to attend a college?**

No. All of our courses are completed 100% online.

## **Do I have to sit an exam?**

No. You will work through a series of assessments on all courses.

## **Will I be charged if I withdraw from my course?**

We accept that sometimes there are exceptional circumstances where it simply isn't possible for you to complete your course. We will work with you to find an appropriate solution.

However, if you are studying on a free course and choose to withdraw you may have to pay a fee to cover administration costs of £85

## **What support will I receive during my studies?**

You will receive support from a dedicated online tutor throughout your studies.

To find out more about our online courses, please contact:

Call: **030 030 32435** | Email: **enquiries@lincolncollege.ac.uk** | Visit: **www.lincolncollege.ac.uk**